Inyvo Corp FAQs

Pricing Questions:

Where is your pricing guide?

Due to the customization involved with each project and its scope, we do not have a fixed pricing guide. We will send you a quote once we receive your project inquiry form, after carefully calculating the time and resources your project requires.

But I need to know pricing so I can see if I am ready to commit.

We understand you need pricing to shop around and compare. For this reason, we guarantee you will be contacted with a quote within one (1) hour of submitting the project inquiry form.

Why do you not have set in stone prices for design packages?

Every individual has different needs, whether it is an informational site or a full-fledged online store with a custom developed content management system. We opted not to charge by number of pages or features, but by using a holistic evaluation system that allows you to pick and choose from many different options. You are not bound to the features one package has and there are no hidden or "surprise" costs.

How is the price typically determined for a new website?

Prices come from factors such as how big your website is, the features and services you select, custom development required, if we need to provide content (pictures and copywriting), and what social media, platforms, or POS systems need integration. It also depends on how soon you need to have the site launched, how maintenance is chosen to be handled, etc. Inyvo prides itself on fair pricing and what we quote you will be broken down to include every service we are providing.

Tell me more about the payment options.

We do both fixed price and monthly/yearly rates with no interest for website design. All options have a down payment.

Fixed price quotes may also have a monthly component, if you choose to maintain or host the website month to month. For example, if we quote a price for the design and you decide to have us host your site, we will give you one quote with the fixed design cost and list the monthly hosting separately. We will devise your own payment schedule for certain aspects (hosting, SEO, maintenance, social media management, etc.) should you prefer different billing.

You have several options for monthly maintenance. If it is a simple maintenance, we will be more than happy to teach you how to maintain it yourself. On the other hand, if your business involves significant changes or updates to e-commerce sites, we have a variety of website maintenance plans to suit your needs.

How can I pay? Is payment secure?

Currently, we accept checks, cash, debit/credit cards, and PayPal. Payment online is secured and via Stripe. There is a 2% handling fee for credit/debit and PayPal payments.

Who do I make the check out to if I go with check?

Checks should be made to Inyvo Corp.

Guarantee Policy:
What is your guarantee policy?

We guarantee your satisfaction 100%. We have cooperative, articulate customer service, an intuitive technical problem solving method, and efficient products. Each phase of the project centers around your suggestions, comments, and requests, so the end will be perfectly tailored to your desires.

Project Management Questions:
When we get started, who will I work with for my project and when is help available?

You will be working with a talented, friendly project manager. They will contact you directly and will be available 24 hours a day, seven days a week via phone, e-mail, and online chat. You have the ease of picking a convenient time for you.

Where are they located?

2165 SW Medlock Ave. Port St. Lucie, FL 34953 is the address of our office. For customers residing in Florida, especially the St. Lucie, Vero Beach, Fort Pierce, and Martin County areas, you may prefer coming to the office to speak to us directly. If this is not convenient, we can set up a virtual meeting on Skype.

Can I change, add, or revise my original project plan after the project is completed?

We leave legroom for changes to the list of services you request. If you change your mind or want to add a service not previously agreed to, we can come up with a new project plan and estimate at any time, even during the project.

How do I see my website/project's progress?

We will assign you a unique client login so you may log in and view the progress at any time. You will also have access to the mock ups, sketches, and design. We encourage you to check and leave your feedback along the way.

How do you handle content like pictures and textual content?

We offer copyrighting services so we will write your content for you. We can also create custom graphics and obtain suitable pictures for your project. If you have all the content ready, we are happy to optimize it for the web and use it.

How long will it take to complete my project?

This question largely depends on what all is required for your project. Design and development may take several weeks, whereas SEO (Search Engine Optimization) is an ongoing process. If you have a deadline you need to have the website launched by, or other service completed by, we will work with you to meet it.

Can we edit the site I have or do we have to begin from scratch?

Our team will analyze the site and suggest a proper course of action. If you do not want to have the site uprooted completely, we can work with you to correct issues or bring about a fresh look while leaving its foundation the same.

Hosting and Domain Names:
Do I have to host with you?

We highly recommend you host your site with us, as it gives us greater control of maintaining your site. If you already have a hosting service, you may continue to host with them and have us design and develop the site or switch to our secure hosting.

What about domain names?

We currently do not offer domain name purchases. However, we are more than happy to set up a domain name for you, including purchasing, pinpointing the best domain for your organization, and connecting it with the host.

Services and Features:
Do you offer e-commerce sites?

Most certainly. We have worked with all major e-commerce platforms, including Magento and Shopify, and have expertise with many shopping carts. If your site is a Wordpress site, we can integrate a shopping cart and store on your site.

What is SEO and do I need it?

SEO stands for Search Engine Optimization and helps your virtual visibility. It ranks you higher with all search engines and gives you exposure. In the dog-eat-dog world of the web, SEO has become a necessary aspect of a web package. Although we offer basic SEO for free with all of our sites, we cannot stress enough the importance of upgrading to our dedicated SEO management option.

Do you do landing pages?

Yes. Landing pages are single scope pages that are conversion centered. They are the first page your visitor "lands" on when they go to your site. We ensure the visitor stays and moves on to your actual site and feels happy about the design.

Can you integrate Wordpress, my POS system, etc. into my existing site?

Yes, and we can also optimize its efficacy.

Do you offer guestbooks or bulletin boards?

Of course we do! We are thrilled to include that as part of your website.

Copyright:
Who owns the site after it is completed?

You own the design and visual elements that constitute a site.